Jacob Williams

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# Summary

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| Highly motivated, problem solving individual seeking to further develop and apply current programming skills into a career as a software developer. |

# Computer skills

## Languages

* JavaScript
* HTML
* CSS
* NODE.js

**Libraries, Dependencies, and Version Control**

* Express
* jQuery
* Bootstrap
* Materialize
* Handlebars
* Sequelize
* Jest
* Webpack
* Git

## Software

* Database: MySQL and MongoDB
* Platforms: Windows 10

# Experience

|  |  |
| --- | --- |
| Certified Consumer Lending Underwriter | 4/2016 – Present |

America First Credit Union

* Analyzing credit reports with the intention of determining creditworthiness
* Review members’ financial statements, salary, and employment to prepare for a decision
* Use good judgement with the support of the above information to make a decision on an application for credit
* Make decisions on line of credit, credit card, automobile, and recreational vehicle applications

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| Member Service Representative | 11/2015 – 3/2016 |

USAA/ Teleperformance Inc

* Answered inbound phone calls from members of USAA
* Researched and troubleshoot issues with members’ credit cards
* Serviced members’ basic credit card needs
* Provided the highest level of customer service

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| --- | --- |
| Restaurant General Manager | 5/2012 – 11/2015 |

KFC

* Hire, train, and maintain employees
* Regularly create schedules for upcoming work weeks
* Ensuring customers received excellent customer service
* Controlled operations cost through labor management and accurate inventories

# Education

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| University of Utah Professional Education Ogden, Utah   * Currently working towards Web Development Certificate   **Ogden High School**   * High School Diploma | 3/2021 – Present  5/2015 | Cv |